

## Accessibility Statement

At United Early Intervention Services, we are committed to providing inclusive, accessible, and equitable services for all children, families, and community members.

### Our Commitment

- We welcome and support people of all abilities, backgrounds, and cultures.
- We aim to ensure that our services, information, and environments are accessible to everyone, including people with disability, developmental delay, or additional needs.
- We follow the principles of the Disability Discrimination Act 1992 (Cth), the NDIS Practice Standards, and the Australian Human Rights Commission Guidelines.

### Physical Accessibility

- We provide services in accessible environments where possible (ramps, wide doorways, accessible toilets).
- If accessibility needs are identified, we will make reasonable adjustments to support participation.
- Home visits and community-based services can be arranged to meet the needs of families.

### Communication Accessibility

- We use plain language in written materials wherever possible.
- Alternative formats (large print, electronic copies) are available upon request.
- Our staff can use visual supports, key word signs, and other communication strategies to support understanding.
- Interpreters and translation services can be arranged when needed.

### Digital Accessibility


- We are working to ensure our website and online information is accessible and compatible with assistive technologies.
- Feedback about digital accessibility is welcomed and will guide ongoing improvements.


## Continuous Improvement

We regularly review our practices to improve accessibility and inclusion. Feedback from families and participants is encouraged to help us identify barriers and make positive changes.

## Contact Us

United Early Intervention Services

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